

HERO 2.0 Broker Portal Training:

How to Submit a Change Request

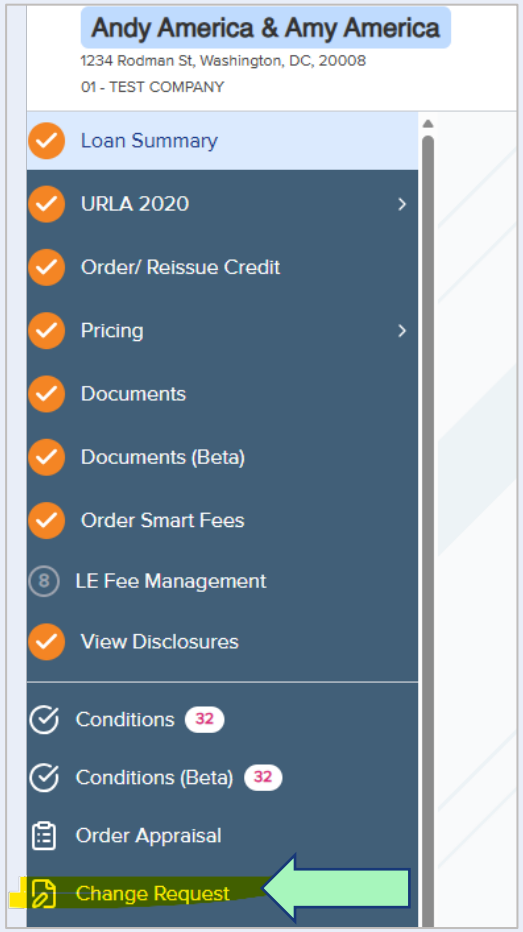
VICTORY
WHOLESALE LOANS

How to Submit a Change Request

HERO 2.0 Dashboard

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From the HERO 2.0 Loan Dashboard, select **Change Request** from the left-side bar.

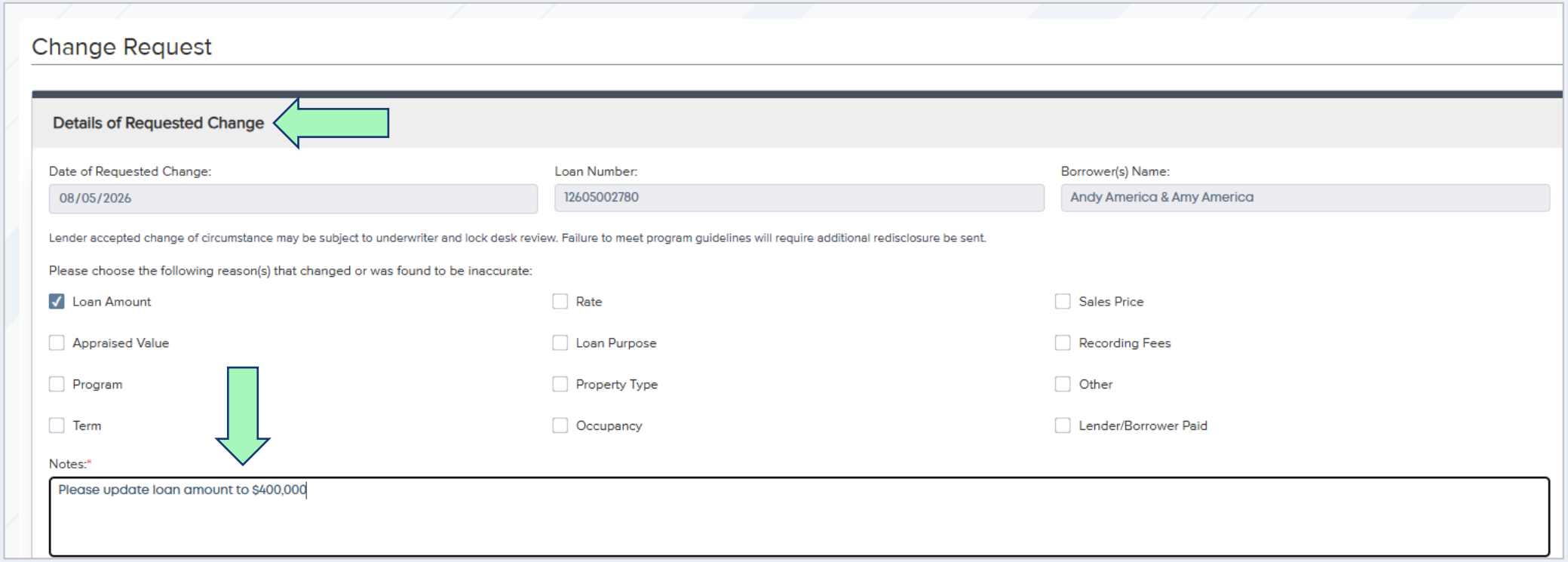


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Reason for Change Request

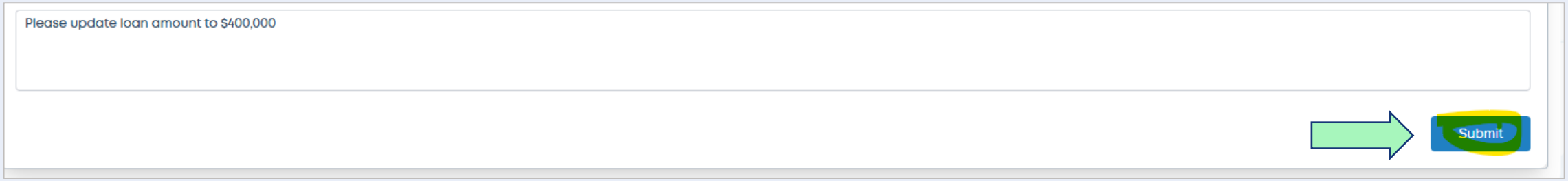


Choose the reason for your change request and enter any additional notes if needed.

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Click on the **Submit** button.

Your change request has now been submitted and will route to the appropriate department to execute the change.

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